

WHAT IS CLAIMED IS

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1. A work support method comprising:
storing skill information of workers in a skill
information storage section;
storing work item information with respect to a
10 work in a work item information storage section;
storing worker information of each work item
with respect to the work in a work information
storage section; and
extracting a worker corresponding to each work
15 item by referring to the skill information storage
section and storing the extracted worker in the work
information storage section, with respect to each
work item stored in the work item information
storage section, in response to a work order.

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2. The work support method as claimed in
25 claim 1, wherein said storing skill information
further stores in the skill information storage
section information related to an end date of a
training which is being received by each worker, and
said extracting extracts the worker by also
30 referring to the end date stored in the skill
information storage section.

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3. The work support method as claimed in
claim 1, wherein said extracting extracts a first

worker to actually perform each work item, and a second worker to assist the first worker, and stores the extracted first and second workers in the work information storage section.

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4. The work support method as claimed in claim 3, wherein said extracting extracts the second worker having a skill comparable to that of the first worker, by referring to the skill information storage section.

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5. A work support method adapted to a work support apparatus comprising a skill information storage section to store skill information of workers, a work item information storage section to store work item information with respect to a work, and a work information storage section to store worker information of each work item with respect to the work, said work support method comprising:

extracting a worker corresponding to each work item by referring to the skill information storage section and storing the extracted worker in the work information storage section, with respect to each work item stored in the work item information storage section, in response to a work order.

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6. A work support apparatus comprising:

a skill information storage section to store skill information of workers;

a work item information storage section to store work item information with respect to a work;

5 a work information storage section to store worker information of each work item with respect to the work; and

a worker extracting section to extract a worker corresponding to each work item by referring to the skill information storage section and storing the
10 extracted worker in the work information storage section, with respect to each work item stored in the work item information storage section, in response to a work order.

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7. The work support apparatus as claimed
20 in claim 6, wherein said skill information storage section further stores information related to an end date of a training which is being received by each worker, and said worker extracting section extracts the worker by also referring to the end date stored
25 in the skill information storage section.

8. The work support apparatus as claimed
30 in claim 6, wherein said worker extracting section extracts a first worker to actually perform each work item, and a second worker to assist the first worker, and stores the extracted first and second
35 workers in the work information storage section.

9. The work support apparatus as claimed in claim 8, wherein said worker extracting section extracts the second worker having a skill comparable to that of the first worker, by referring to the skill information storage section.

10. A computer-readable storage medium which stores a work support program for causing a computer to carry out a work support operation, said work support program comprising:

- a skill information storage procedure causing the computer to store skill information of workers in a skill information storage section;
- a work item information storage procedure causing the computer to store work item information with respect to a work in a work item information storage section;
- a work information storage procedure causing the computer to store worker information of each work item with respect to the work in a work information storage section; and
- a worker extracting procedure causing the computer to extract a worker corresponding to each work item by referring to the skill information storage section and storing the extracted worker in the work information storage section, with respect to each work item stored in the work item information storage section, in response to a work order.

11. The computer-readable storage medium

as claimed in claim 10, wherein said skill
information storage procedure further causes the
computer to store information related to an end date
of a training which is being received by each worker,
5 and said worker extracting procedure causes the
computer to extract the worker by also referring to
the end date stored in the skill information storage
section.

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12. The computer-readable storage medium
as claimed in claim 10, wherein said worker
15 extracting procedure causes the computer to extract
a first worker to actually perform each work item,
and a second worker to assist the first worker, and
to store the extracted first and second workers in
the work information storage section.

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13. The computer-readable storage medium
25 as claimed in claim 12, wherein said worker
extracting procedure causes the computer to extract
the second worker having a skill comparable to that
of the first worker, by referring to the skill
information storage section.

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